

7/9/2012

ADMINISTRATIVE SEWER ADJUSTMENT CRITERIA

1. CUSTOMER MUST FIRST FILE A PROTEST WITHIN 30 DAYS OF THE BILLING DATE.

2. ASSUMING NO ADJUSTMENT FORTHCOMING FROM THE PROTEST RESULTS, WATER CONSUMPTION FOR THE PROTESTED PERIOD MUST BE AT LEAST 5 TIMES THE AVERAGE OF THE 8 PRIOR WATER CONSUMPTIONS.

3. ADJUST SEWER CHARGE TO THE AVERAGE OF THE 8 PRIOR WATER CONSUMPTIONS

4. THIS IS A ONE-TIME ONLY ADJUSTMENT. NO SEWER ABATEMENTS WILL BE MADE FOR SUBSEQUENT HIGH WATER CONSUMPTIONS (OTHER THAN ADJUSTMENTS THAT MIGHT BE MADE AS A RESULT OF THE PROTEST PER THE CITY CODE.)

ADMINISTRATIVE PLUMBER ADJUSTMENT CRITERIA

1. CUSTOMER MUST FIRST FILE A PROTEST WITHIN 30 DAYS OF THE BILLING DATE.
2. ASSUMING THE CUSTOMER WILL PRESENT A PLUMBER RECEIPT AND A DESCRIPTION OF THE CORRECTED PLUMBING PROBLEM, THE USAGE MUST BE AT LEAST 3 TIMES THE AVERAGE OF THE 8 PRIOR WATER CONSUMPTIONS.
3. ADJUST THE SEWER CHARGE TO THE AVERAGE OF THE 8 PRIOR WATER CONSUMPTIONS.
4. THIS IS A ONE-TIME ONLY ADJUSTMENT. NO SEWER ABATEMENTS WILL BE MADE FOR SUBSEQUENT HIGH WATER CONSUMPTIONS.