

## **Staff Report**

### **Resolution 28-14**

#### **Honoring Brian Woodward's Service to the City of Annapolis**

The proposed resolution would honor Brian Woodward's distinguished service to the City of Annapolis.

In his 16 months as Director of the Annapolis Recreation & Parks Department, Mr. Woodward demonstrated outstanding leadership and fiscal management. Some of his many achievements include the following:

- Restructured the Operating Budget in order to foster accountability of managers,
- Increase transparency of expenses and revenues, and to set goals and objectives for cost-based fees,
- Reorganized the Department, creating accountable managers, pushed decisions to appropriate levels, aligned budget authority with program responsibility, and fostered career ladders along with experiences for staff to take on increasingly elevated responsibilities,
- Created a customer service orientation among all staff by requiring quick response times to inquiries and concerns, improved training in customer service and empowering staff to be able to resolve customer issues at the appropriate organizational level.

Mr. Woodward was named Acting City Manager on March 26, 2014 and was instrumental in finalizing the budgets by working to improve the communications and involvement of the Alderpersons.

Prepared by Jessica Cowles, Legislative and Policy Analyst in the Office of Law at JCCowles@annapolis.gov and 410-263-1184.