FY 24 Performance Measure
Number of organizations engaged through outreach
Social media program implemented
Number of applicants using on-line vs. hard copy applicaions to evaluate progress.
Quarterly meetings used to evaluate cost data and revaluate vendor support
Complete evaluation of benefit services
% of complains resolved in 48 hours
% of employeess accessing free training and participating in at least 2 courses

FY 24 Performance Measure Goal
Ensure that the city workforce is highly qualified and diverse
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Recruit, retain and engage employees through competitive and comprehensive benefits programs
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Ensure employees and retirees are satisfied with access to benefits
Ensure the city workforce is well-trained in best practices and latest technology.