

**CITY OF ANNAPOLIS PROTESTED WATER BILLS  
JANUARY 2013 TO CURRENT**

DATE	ACCOUNT NUMBER	ADDRESS	ADJ	AMOUNT OF BILL WATER & SEWER ONLY	AMOUNT OF ADJUSTMENT WATER & SEWER ONLY	FINAL AMOUNT (Water & Sewer Only) DUE	ADJUSTMENT TYPE	COMMENTS
				\$	\$	\$		
1/25/2013	10611095	624 GREENBRIAR LN	Y	576.98	227.68	349.30	City Repair	Meter /Public Works Repaired leaking water services & Installed new meter - note water was flowing through meter. Owner shut off main valve and the flow of water stopped. They turned it back on and water flowed again, turn off water valve to toilet in house and flow stopped. Send corrected bill for usage of 29k gallons per Public Works.
1/25/2013	10611103	622 GREENBRIAR LN	Y	448.91	238.79	210.12	City Repair	installed new meter Send corrected bill for a usage of 19k gallons per Public Works
1/30/2013	10203133	29 FRANKLIN ST	Y	1,985.75	1,916.93	68.82	City Repair	Public Works made repairs to sewer that caused leak. Send corrected bill for usage of 6k gallons per PW
3/22/2013	10409342	216 GIBSON ST	Y	534.29	298.83	235.46	City Repair	Meter was leaking outside gasket. Installed new meter, upgraded to Pro-Read Meter & replaced both gaskets. Send a corrected bill estimated at 21k gallons.
4/4/2013	10803841	1035 NORMAN ST	Y	8,288.49	6,105.99	2,182.50	Public Works error	Meter read incorrect. Send corrected bill for 198 k gallons - meter read =11038
5/3/2013	10310573	131 SPA VIEW DR	Y	534.29	465.47	68.82	Public Works error	Meter read incorrect. Installed new meter, upgraded to Pro-Read type, old meter was manually read. Adjust to 6k gallons
6/10/2013	10708727	8 TYLER PL	Y	932.73	306.60	626.13	5 TIMES	Meter Read is Correct meter is flowing slowly
7/1/2013	10808485	900 CREEK DR	Y	2,227.66	1,273.74	953.92	5 TIMES	Meter read is correct, Meter is not flowing, Lint to peir was leaking, adj sewer portion of bill
9/26/2013	10602854	2407 ALTON LN	Y	676.26	618.51	57.75	City Repair	Meter read is correct, meter is not flowing, City repaired broken pipe on outlet side of meter. Keep meter read as 851, and send corrected bill for usage of 3k gallons
9/27/2013	10812529	7010 CHANNEL VILLAGE CT UNIT 201	Y	1,941.21	1,772.77	168.44	5 TIMES	Meter read is correct, Meter is not flowing
10/1/2013	10806075	607 CREEK VIEW AVE	Y	1,743.84	457.26	1,286.58	3 TIMES	Meter is flowing, Shut-off line to Pier and leak stopped. Owner will have plumber fix leak & submit bill for adjustment of sewer portion.
11/1/2013	10106641	101 EAST ST	Y	448.91	181.57	267.34	5 TIMES	Read is correct, meter is not flowing, send corrected bill for water usage of 36 & sewer of 4k owner had busted pipes replaced
11/8/2013	10702688	926 KING JAMES LANDING RD	Y	2,668.79	855.36	1,813.43	5 TIMES	meter read correct, meter is not flowing

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11/8/2013	10301564	127 MONTICELLO AVE	Y	633.90	615.69	18.21	PW error	meter incorrectly read - bill usage as 7k gallons, keep read as 653, 10/15/13, submeter was not subtracted from main meter usage
11/15/2013	10407114	216 DUBOIS RD	Y	2,334.75	2,099.96	234.79	PW error	Meter reading error, send corrected bill for usage of 33k gallons, make meter reading for 11/8/13 = 911
11/15/2013	10405332	3 ESSEX RD	Y	2,334.75	2,099.96	234.79	PW Adj	Owner had main line replaced, please send corrected bill for 24k, and sewer bill at 12k gallons.
12/9/2013	10301549	133 MONICELLO AVE	Y	1,729.61	478.58	1,251.03	5 TIMES	meter read is correct, meter is not flowing
12/9/2013	10206565	36 CLAY ST	Y	1,447.44	726.99	720.45	5 TIMES	meter read is correct meter is flowing
12/27/2013	10708503	811 TYLER AVE	Y	1,146.18	473.46	672.72	5 TIMES	meter read correct, meter is not flowing
2/10/2014	10302380	122 GRANVILLE AVE	Y	1,843.45	549.60	1,293.85	3 TIMES	meter read is correct, meter is not flowing, toilet repaired per owner
2/14/2014	10305292	23 N BREWER ST	Y	733.51	269.60	463.91	5 TIMES	meter read is correct, meter is not flowing,
3/10/2014	10706861	145 GEORGETOWN RD	Y	563.52	97.62	465.90	5 TIMES	meter is correct, meter is not flowing
3/19/2014	10602839	2404 ALTON LN	Y	3,402.93	3,157.74	245.19	5 TIMES	meter read correct, meter not flowing, owner found leak prior to protest, wanted to check for anyother possible leaks.
4/8/2014	10714923	25 ROCKWELL CT	Y	478.14	165.66	312.48	5 TIMES	meter is correct, meter is not flowing
4/15/2014	10908723	817 BETSY CT	Y	8,435.45	3,601.26	4,834.19	5 TIMES	meter is correct, meter is not flowing
4/16/2014	10708099	746 WARREN DR	Y	278.92	87.90	191.02	5 TIMES	meter is correct, meter is not flowing broken pipe
4/22/2014	10805176	150 JEFFERSON ST	Y	577.76	141.98	435.78	5 TIMES	meter read correct, meter is not flowing
4/21/2014	10817205	3 LITTLE HARBOR WAY	Y	9,001.91	2,804.64	6,197.27	5 TIMES	meter is correct, meter is flowing, man onsite said they just flushed a toilet, which would cause flow.
4/30/2014	10106575	50 CORNHILL ST	Y	639.09	262.44	376.65	5 TIMES	Read is correct, meter is not flowing, discussed with M Bunker, suggested sewer portion be adjusted to the avg of 11k gallons - Broken water pipe
4/30/2014	10109447	617 ISLAND CREEK CT	Y	1,075.03	374.22	700.81	5 TIMES	meter read is correct, meter not flowing, / owner had busted pipe fix
5/20/2014	10401547	600 TAYLOR AVE	Y	690.82	223.56	467.26	5 TIMES	meter read is correct, meter is not flowing
5/22/2014	10212506	7 LEEWARD CT	Y	534.29	165.24	369.05	5 TIMES	meter read is correct, meter is not flowing, had a toilet leaking, tenant said the flapper valve was replaced.
6/2/2014	10407189	613 RIDGELY AVE	Y	531.87	464.76	67.11	5 TIMES	Meter read is correct, meter is not flowing, found upstairs toilet leaking & valve to shut off will not shut off all the way, she will have repair, made to other toilet also -Water acct only
6/16/2014	10703512	6 DOGWOOD RD	Y	1,416.55	422.82	993.73	5 TIMES	meter read correct, meter not flowing
6/16/2014	10708172	1603 BAY RIDGE AVE	Y	6,382.82	6,211.29	171.53	5 TIMES	Meter read correct, meter not flowing, double read due to meter replacement caused over billing bill 14 k gallons
7/2/2014	10207407	185 CLAY ST	Y	946.96	286.74	660.22	5 TIMES	meter read correct, meter not flowing, meter pit clear, no water

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7/8/2014	10811877	7034 HARBOUR VILLAGE CT #101	Y	957.36	890.25	67.11	5 TIMES	Meter read correct, meter not flowing no signs of plumbing issues
7/14/2014	10812321	7022 CHANNEL VILLAGE #202	Y	1,238.46	1,171.35	67.11	5 TIMES	meter read correct, meter not flowing, minimal evidence of water leakage in meter room
8/20/2014	10405266	211 NORWOOD RD	Y	953.67	398.52	555.15	5 TIMES	meter read correct, meter not flowing
8/25/2014	10105080	143 MAIN ST	Y	686.64	311.04	375.60	5 TIMES	meter read correct, meter not flowing
10/1/2014	10605055	1957 FOREST DR	Y	199.01	82.62	116.39	5 TIMES	meter read correct, meter not flowing
10/6/2014	10714493	9 COPLEY CT	Y	1,160.41	1,131.59	28.82	PW	Bill / read error,, meter replaced, customer billed for amount of consumption + meter read number, process of meter replacement has been updated so the error does not re-occur
10/6/2014	10808964	1014 BOUCHER AVE	Y	1,032.34	349.92	682.42	5 TIMES	meter read correct, meter not flowing
10/20/2014	10904987	521 FIFTH ST	Y	316.06	295.12	20.94	PW error	Billing error, meter read was billed as consumption plus usage due to meter replacement, procedure has been changed to avoid future errors.
10/22/2014	10105072	145 MAIN ST	Y	410.85	170.10	240.75	5 TIMES	meter read correct, meter not flowing
11/13/2014	10209957	311 HEATHFIELD LN	Y	804.66	667.87	136.79	PW error - read	Read incorrect = 31 with usage of 16
12/4/2014	10912691	410 WASHINGTON ST	Y	1,701.15	377.56	1,323.59	5 TIMES	meter read correct, meter not flowing, possible use by irrigation system
1/15/2015	10102616	127 MARKET ST	Y	848.31	374.22	474.09	5 TIMES	meter read correct, meter not flowing
1/16/2015	10814707	391 HILLTOP CT	Y	1,729.61	495.72	1,233.89	5 TIMES	meter read correct, meter is flowing, met owner he shut off toilet and meter stopped turning.
1/26/2015	10300491	15 MUNROE CT	Y	363.53	126.36	237.17	5 TIMES	meter read is correct, meter is flowing owner found problem with toilet in basement
3/10/2015	10518548	1612 MCGUCKIAN ST	Y	258.69	137.53	121.16	5 TIMES	meter read correct, meter not flowing
4/8/2015	10700914	0 ARUNDEL ON THE BAY RD	Y	24,426.69	22,389.75	2,036.94	5 TIMES	Meter read correct, meter not flowing, meter was off, when turn on flow was very rapid, turned back off, Possible leak/ Sprinkler system
4/17/2015	10808089	1227 MADISON ST	Y	875.81	257.58	618.23	5 TIMES	meter read correct, meter is not flowing, usage has cut back since last bill
4/21/2015	10104273	103 MAIN ST	Y	1,533.03	947.70	585.33	5 TIMES	read correct, met owner onsite, water running in house - toilet, turn off valve, meter stopped flowing fast, but still flowing. Owner didn't have key to upstairs, advised to get plumber to repair
6/16/2015	10602961	169 DEFENSE HWY	Y	3,065.61	2,914.17	151.44	5 TIMES	meter read correct, meter not flowing, 1st toilet had hose next to it, which could have caused flapper not to seal, 2nd toilet was shut off usage since last read is below 1 unit.
7/7/2015	10700799	903 BAY RIDGE RD	Y	252.87	213.84	39.03	5 TIMES	meter read is correct, meter is not flowing, seems to be back to normal reading -water only

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8/3/2015	10209783	315 CARRIAGE RUN RD	Y	1,819.05	1,201.69	617.36	PW error	Meter readings are crossed with #317, this was done when meters were installed, correct meter reads provided to Finance
10/22/2015	10107946	171 PRINCE GEORGE ST	Y	1,397.03	475.74	921.29	5 TIMES	meter read is correct, meter not flowing
10/26/2015	10211094	7 DORSET CT	Y	1,225.65	403.18	822.47	5 TIMES	Toilet Running / Toilet Fixed
11/4/2015	10113126	1005 BAYWIND DR	Y	1,769.67	614.64	1,155.03	5 TIMES	meter read is correct, meter not flowing, plumber didn't find anything
12/2/2015	10519124	1730 WEST ST	Y	945.21	334.75	610.46	5 TIMES	meter read correct, meter not flowing
12/29/2015	10715946	4 BELVEDERE CT	Y	274.81	170.54	104.27	PW error	Public Works error/ neighbors meter was crossed when replacing, switched and rebilled both accounts for this bill and previous bill
1/19/2016	10200857	198 KING GEORGE ST	Y	842.67	236.90	605.77	3TIMES	meter correct, meter not flowing, tenant said toilet was running but is fixed
1/22/2016	10902437	116 EASTERN AVE	Y	555.34	309.00	246.34	5 TIMES	meter read correct, meter not flowing
1/28/2016	10905463	219 CHESAPEAKE AVE	Y	493.77	177.50	316.27	3 TIMES	meter read correct, talked with tenant, recent leak was fixed
2/29/2016	10303073	275 SMITH AVE	Y	827.78	189.77	638.01	5 TIMES	meter read correct, meter was off due to meter flowing
3/3/2016	10504902	13 GIBRALTOR AVE	Y	151.87	56.54	95.33	5 TIMES	meter read correct, meter not flowing, no problem found
3/7/2016	10614495	1408 DAMSEL LN	IN PROGRESS			0.00		
3/11/2016	20000068	1797 VIRGINIA AVE	IN PROGRESS			0.00		
3/14/2016	10711135	203 WOODS DR	IN PROGRESS			0.00		
3/15/2016	10601328	23 HUDSON ST	IN PROGRESS			0.00		
3/21/2016	1047379	513 RIDGELY AVE	IN PROGRESS			0.00		
3/23/2016	10601179	10 HICKS AVE	IN PROGRESS			0.00		
				123,285.37	78,374.27	44,911.10		

Note: 5 times and 3 times adjustments are not based on bill amount but on 2 year average of consumption amount