

FY 24 Performance Measure
Percentage of reconciliations calendar deadlines met
Percentage of revenue/expenditures recorded in the correct funds and projects
Percentage of City departments with completed site visits and risk assessment audits
Percentage of departments receiving Budget vs Actual reports (including capital projects) by 15th of each month
Percentage of updates submitted to relevant departments by end month following each quarter
Number of Open Gov software modules implemented each quarter
Number of policy and code changes implemented to standardize application of utility adjustments and related penalties
Number of customer complaints
Percentage of deposits maintained in accordance with policy
New banking relationships implemented
Number of any unneeded account(s) closed
Updated manual disseminated
Number of payroll adjustments or reissues needed per pay period
Percentage of operating costs saved
Competitive bidding for debt issuances and just in time borrowing implmented
Frequency of drawdowns from Bond Proceeds
Number of grant management training sessions conducted
Number of evaluations of department risk occurrences at City work locations
W/MBE goals and procurement outreach plan implmented
Timeliness of Procurement Card Policy update

FY 24 Performance Measure Goal

Maintain timely and accurate accounting records; Strengthen, maintain, and monitor internal controls

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Provide accurate and timely financial information to City departments; Improve reporting capability of MUNIS

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Provide accurate and timely billings for Utility, CFA, and General Billings

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Protect City deposits and maximize related earnings

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Improve efficiency of Finance Office operations

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Efficient management of City debt

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Produce accurate and timely reporting of grants activity; Standardize grants management

Minimize risk for City employees and City property

Increase efficiency of City spending; Maximize use of Women and Minority Business Enterprise (W/MBE) vendors

Expand use and enhance accountability Procurement Card