

Office of Community Services

Presented by Erin Lee, LMSW and Erica Griswold

Office of Community Services

- ❑ Located in the Robinwood and Harbor House neighborhoods.
- ❑ Operating hours 10 am-4 pm. Residents can request to meet earlier than 10am or later than 4pm by calling Erin or Erica directly at 410-562-0169 or 410-980-4581.
- ❑ Residents can drop in during business hours for assistance at Robinwood and Eastport.



What are the roles of the Office of Community Services?

- To connect Annapolis residents in need of assistance to local resources such as rental assistance, mental health care and legal assistance.
- To partner with city based non-profit organizations to bring resources to underserved areas of Annapolis.
- To serve as a liaison and representation for our residents.
- To provide wrap-around services to families

Service to the City of Annapolis

- As of 2/22/22, the Office of Community services has assisted in connecting 180 Annapolis residents to local, county and state resources.
- A majority of the calls for assistance that we received are for rental assistance, home repair assistance and assistance for finding affordable housing.

Role of the Social Work Care Coordinator

- To connect residents to services in Annapolis
- Receive referrals for assistance from the Mayor's office, City Manager's office, Alderpeople, and Annapolis residents
- Conduct home visits for residents needing wrap around services
- Follow up with Crisis Intervention to assess if residents are in need of long term assistance
- Partner with APD, OEM and various Annapolis based organizations to meet the needs of Annapolis residents



Role of the Community Services Coordinator

- Coordinate schedules for non-profits to utilize the centers to provide their service to residents.
- Coordinate and schedule community events for the Community Resource Vehicle
- Partner with city based non-profit organizations to bring resources to our families in Annapolis.
- Offer peer to peer support and service to our Annapolis residents in need of assistance.
- Provide wrap around services and create effective plans to excel with and for our families and follow up on the progress.



Questions?

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Community Services Coordinator

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