

FY 24 Performance Measure	FY 24 Performance Measure Goal
Make use of certified boat instructors for all new boat operators	Standardize and improve staff's boating skills.
Design and implement scenario-based practical boat training for all boat operators	Standardize and improve staff's boating skills.
Include for upgraded facilities for boaters in the City Dock Redevelopment (laundry, showers etc.)	Increase customer satisfaction
Automate launch permit purchases for Truxtun and Tucker Street via Park Mobile	Increase customer satisfaction
Enhance training for all staff in federal and state requirements for recreational vessels	Provide safer waterways
Staff attend two boating safety classes in the City and educate students on the role and mission of the Harbormaster	Provide safer waterways
Partner with Anne Arundel County Schools and host STEM activities at the Burtis Dock	Provide more educational opportunities to the public
Seek lease of docks at 110 Compromise Street	Increase opportunities for commercial docking
Revise Title 15 to allow commercial boats to dock and do business at the Burtis Dock	Increase opportunities for commercial docking
Advertise the Charter Dock to attract new business	Increase opportunities for commercial docking
Obtain Waterway Improvement Grant to enhance public access at Shipwright Street	Increase public access to City Waters
Obtain Waterway Improvement Grant to enhance public access at 4th Street	Increase public access to City Waters
Seek funding for dredging and redevelopment at Hawkins Cove	Increase public access to City Waters
Plan for space and route and charging access for an electric ferry	Increase public access to City Waters
Obtain a grant for a new dock adjacent to St. Mary's on Spa Creek	Increase public access to City Waters