

Department of Transportation

Fiscal Year 2026 (Continued)

Performance Measures (Continued)

Transit (Continued)

Goal: Compliance with all applicable Federal Transit Administration (FTA) and/or Maryland Transit Administration (MTA) requirements.

Performance Measure	Benchmark	FY24 Actual	FY25 YTD Actual	FY26 Proposed
On-time preparation and submission of compliance reports and requests for reimbursement	100%	100%	100%	100%
Accurate preparation, submission of reports and acceptance by FTA	100%	100%	100%	100%

Goal: Maximize use of all funding sources

Performance Measure	Benchmark	FY24 Actual	FY25 YTD Actual	FY26 Proposed
Annual farebox recovery ratio (% of direct operating costs recovered through passenger fare revenue and other non-fare revenues , e.g. advertising)	20%	11.53%	12.8%	15%
Direct operating cost per revenue hour (excluding administrative and city overhead charges)	\$70-\$90	\$91.39	\$101	\$85

Staffing Summary

Note: The Department of Transportation has various temporary positions which consist primarily of bus driver trainees, part-time bus drivers, and fleet maintenance technicians.

Position	Type of Position				Part-Time	Grade	Number of Positions	
	Elected	Exempt	Civil Service	Contract			FY25	FY26
Administration								
Director of Transportation		X				E5	1	1
Deputy Director of Transportation			X			N18	1	1
Transportation Coordinator			X			A10	1	1
Fiscal Assistant II			X			A08	1	1
Fiscal Assistant I			X			A07	1	1
Bike Pedestrian Micro-mobility Coordinator				X			1	1
Operations								
Transportation Superintendent			X			N14	1	1
Transportation Supervisor			X	X		N10	3	4
Part-time Transit Supervisor					X		2	1
Fleet Maintenance Supervisor			X			N12	1	1
Fleet Maintenance Technician II			X			A11	1	1
Fleet Maintenance Specialist II			X			A11	1	1
Fleet Maintenance Technician I			X			A10	1	1
Fleet Maintenance Technician					X		1	0
Fleet Parts Specialist			X			A09	1	0
Bus Driver			X			A07	29	29
Part-Time Drivers Pooled					X		12	12
Bus Driver Trainee Pooled					X		2	2
Parking Management								
Parking Program Manager			X			N10	1	1
Total							62	60