

**September 18, 2023**

**Admiral Oaks**

**Committee Meeting Questions: Submitted by Enterprise Residential**

**Property Maintenance Concerns**

**1. Is there a Recycling Program in the property?**

- There is a designated area for recycling in the community. The management team is creating a method to teach the residents about which items can be recycled.
- The concern from the management team is that the residents are placing regular trash in the recycling bin and this is causing the recycling company to not pick up the trash.

**2. AC/HVAC - In the past meeting one of the highlights were if the HVAC unit have at least 4in base of the ground.**

- All the HVAC unit were inspected and all of them meet the standards of the 4 inch base from the ground.

**3. Flooding issues in the back buildings?**

- This issue has been addressed. We had our landscaping contractors install a waterproof foundation around the buildings, clean the drains and re-direct the drains that were causing the flood issues.

**4. Community Garden? (Playground)**

- On September 5, 2023, we received the funding to refresh our community gardens. The maintenance engineer director is working on getting proposals to have this completed before the winter.

**5. Community Newsletters?**

- Since our community newsletter launched in June 2023, the management team has provided important information to residents by sharing community information, tips and community events.

**6. Is the community considering on having a resident/tenant council formation?**

- In the past months the management team has been working side by side with the residents on planning events and getting their input and advice about making improvements in the community.
- Mrs. Rhonda Pindell suggested the idea of creating an event committee. This idea is being considered by the management team and will be presented to our residents on our next resident service meeting.

**7. City of Annapolis Boys & Girls Club?**

- Our Relationship with the Boys & Girls Club has improved since new management. Almost all of our community events in the past months have been held in the Boys & Girls Club.
- The Boys & Girls Club Management have been flexible in allowing residents to host events.

**8. Hosting more activities and events for children and teens?**

- This summer the management team, in a relationship with the Enterprise Resident Service Management team, has hosted successful events for the children and teens of the community. We also have had the teens volunteer at some of the hosted events.

**9. Maintenance improvements?**

- Per our last meeting we presented the Admiral Oaks counts with a full maintenance staff that is composed by a Maintenance Supervisor, Maintenance Tech and a Porter.
- We have decreased the number of pending work orders and improved the time of our maintenance team completing the work orders. We currently have 10 work orders.

**10. A breakdown on the subsidized units is forthcoming.**

- At Admiral Oaks there are 19 subsidized units.