

Staff Report

Ordinance 20-14

Water Service Charges

The proposed ordinance pertains to charges for water service. Ordinance 20-14 would institute a charge of \$60 each time a customer requests the City to turn on, turn off, or reconnect any water supply system and that service is performed during normal business hours; if the service is performed outside normal business hours, the charge would be \$150.

Ordinance 20-14 would authorize a charge of \$50 the second time a customer's water service is interrupted for non-payment and all subsequent times within each calendar year; and a \$50 charge for the second trip, and all subsequent trips, within a calendar year, that the Department of Public Works makes to the customer to restore water service.

Ordinance 20-14 also would authorize a charge of \$35 for any customer request for adjustments after the first request, although the Department of Finance would refund the \$35 if it is determined that an error has occurred.

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