

FY 24 Performance Measure
The number of owner-occupied homes rehabilitated
Number of rental housing units rehabilitated
Number of vacant housing units rehabilitated
Number of low-moderate households that are provided with direct financial assistance for settlement costs to purchase a new home
Number of persons supported through funded workforce training programs
Public awareness campaign implemented
<i>Policies and Procedures Manual</i> and City website are updated
Number City Council Wards represented during collaboration in the updated comprehensive planning process
Number of videos posted each month
Number of ordinances introduced each month that make clarifying amendments to the zoning code
Percentage of capital projects that identify the related land use plans
Number of CIP meetings attended by standing committee members
The number of forms and guidelines updated each month
The number of training opportunities attended per month by staff in each division
Percentage of project applications reviewed for completeness within three days of receipt
Increase tree canopy by .54% a year
Number of business owners and executives that have signed up for the Ambassador program
Number of business recruitment missions completed
Number of site visits completed per month
Number of businesses assisted per month
Percentage of public hearing applications approved each month

Percentage of violations resolved or forwarded to the Office of Law for enforcement within 90 days
Number of new links added to the HPC web page
Percentage of application reviews initiated within 3 days of receipt
Percentage of reported alleged code violations investigated within three days of being reported

FY 24 Performance Measure Goal

Improve the quality of existing homeowner housing

Improve quality of existing affordable rental units

Increase homeownership opportunities for low to moderate-income households

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Maintain financial support for employment training program

Increase awareness of the Moderately Priced Dwelling Unit (MPDU) Program

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Ensure land use plans that shape the appearance of the community balance private and community interests and protect public investment and valued resources

Ensure zoning code requirements are clear, accessible, and easy to understand

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Ensure the Capital Improvement Program (CIP) is consistent with City land use plans

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Ensure quality design and development review

Support technical assistance for neighborhood revitalization

Ensure application for a development project is complete in a timely fashion so the applicant can make deadlines for public hearings and agency review

Increase City Urban Tree Canopy

Facilitate a positive business climate for the recruitment of businesses to Annapolis.

Raise the profile of Annapolis for the recruitment of businesses to the city.

Facilitate a positive business climate for the retention of Annapolis businesses

Serve as a resource and as a conduit to City Government for the Annapolis business community.

Ensure preservation of historic district

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Ensure customer satisfaction with review process
Ensure safe, sanitary rental housing conditions