

City of Annapolis Transit Development Plan

Annapolis Transportation Committee | November 13, 2024



Transit Development Plan


- Builds upon and formulates goals and objectives for public transportation
- Reviews and assesses current transit services
- Identifies unmet transit needs
- Develops short-range course of action (5-Year Plan)
- Serves as a guide for implementing service and/organizational changes, improvements, or expansions
- Used as the basis for future federal and state funding applications

Planning Process



Public Participation and Community Outreach

- Public Advisory Committee
- Customer (Rider) Survey
- Community Survey
- Stakeholder Interviews
- Operations/Driver Input
- Project Website



Annapolis Transit Services Transit Development Plan Customer Survey

Help us to serve you better! Annapolis Transit is conducting a transit development plan, and we need your input on our services to better understand travel patterns and needs in the community. Please complete only one survey. Thank you for taking the time to give us your thoughts and comments!

To enter the draw to win a free bus pass to ride AT, please provide your:

Name:


Phone Number:

How to submit your survey:

Take this survey online survey.monkey.com/r/AnnapolisTransitRideSurvey

Onboard the bus
Hand your completed survey to the driver

Submit by email
Submit email or PDF to: admin@kfhgroup.com



1. Which route or service did you board?

Red Route Purple Route – North Purple Route – South Brown Route Orange Route Green Route Downtown Circulator State Shuttle Paratransit

2. What is the purpose of your trip today? You may check more than one.

Work School Social/Recreation Medical/Dental Shopping/Errands Tourism Child Care Other _____

3. Where did your trip start? Please select only one.

Home Shopping/Errands School Medical/Dental Office Work Social or Recreational Activity Child Care Other _____ Please indicate the street address, intersection, building, or landmark. For example, if your trip started at home, please put your address or a close intersection.

4. How did you get to the stop for this bus? You may check more than one.

Walked; about how many blocks? _____ Another Annapolis Transit bus; which route? _____ MDOT MTA bus; which route? _____ MDOT Light Rail RTA bus; which route? _____ Anne Arundel County Transit; which route? _____ Car – Drove Alone Car – Carpooled Bicycle Uber/Lyft Taxi Bird Bike Scooter Other: _____

5. Where will this trip end? Please select only one.

Home Shopping/Errands School Medical/Dental Office Work Social or Recreational Activity Child Care Other _____ Please indicate the street address, intersection, building, or landmark. For example, Westfield Annapolis.

6. How will you get to your final destination once off the bus? You may check more than one.

Walk – how many blocks? _____ Another Annapolis Transit bus; which route? _____



in the area that you
Annapolis Transit does
No If, yes, where?

Community Outreach: Some Preliminary Results

- Rider Survey - Current customers would like to see expanded services:
 - ▷ Morning/evening hours
 - ▷ Expanded Saturday service
 - ▷ Sunday service
 - ▷ More frequent service

- Community Survey - Primary reasons for not using public transportation:
 - ▷ Don't know if service is available
 - ▷ Trips via transit take too long
 - ▷ No service near home/work/school
 - ▷ Using public transit is confusing
 - ▷ Prefer to drive

Community Outreach: Some Preliminary Results

- Community Survey – Need for Additional or Improved Public Transportation in Annapolis:
 - ▷ 86% Responded “Yes”
- Community Survey – What Improvements are Needed:
 - ▷ Improved information on available services
 - ▷ Service near my home
 - ▷ More frequent service
 - ▷ Shorter wait times

Next Steps

- Present full outreach results to the TDP Public Advisory Committee
- Develop service and organizational alternatives in consultation with TDP Public Advisory Committee
- Draft Plan:
 - ▷ Combines selected alternatives
 - ▷ Projects five-year budgets / funding sources
 - ▷ Suggests timeline for implementation
- Final Plan
 - ▷ Incorporates TDP Public Advisory Committee comments
 - ▷ Appropriate presentations and support for plan adoption

KFH Group Contact Information

■ Dan Dalton, Senior Transportation Planner

▷ ddalton@kfhgroup.com

■ Sarah Lasky

▷ slasky@kfhgroup.com