

Staff Report

Ordinance O-10-16

Water Service Billing Adjustments

This ordinance is intended to clarify the procedures for requesting an adjustment to water or sewer service billing, and matters generally relating to water or sewer service billing adjustments. Specifically, this ordinance allows for the Director of Finance to issue a decision regarding an adjustment to water or sewer charges, upon recommendation of the Department of Public Works, within ten working days after the receipt of the recommendation by the Director of Public Works. This ordinance also states that the decision of the Director of Finance is final, and the Department of Finance shall issue an adjusted bill resulting from the decision to approve an adjustment as provided by the Director of Finance.

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