# Alderman Pfeiffer Amendments to O-20-14

### **Water Service Charges**

### **Amendment #1**

Page 3, Lines 17-21: amend as follows.

D. A charge of ten SIXTY dollars shall be billed each time FOR NON-PAYMENT OR WHEN a customer requests the City to turn on, turn off, or reconnect any water supply system and that service is performed during normal business hours. If the service is performed outside normal business hours, the charge shall be seventy-five ONE-HUNDRED FIFTY dollars.

# **Amendment #2**

Page 4, Lines 4-12, Strike:

- G. A CHARGE OF FIFTY DOLLARS SHALL BE ASSESSED THE SECOND TIME, AND ALL SUBSEQUENT TIMES, WITHIN EACH CALENDAR YEAR, THAT A CUSTOMER'S WATER SERVICE IS INTERRUPTED FOR NON-PAYMENT.
- H. A CHARGE OF FIFTY DOLLARS SHALL BE ASSESSED FOR THE SECOND TRIP, AND ALL SUBSEQUENT TRIPS, WITHIN EACH CALENDAR YEAR THAT THE DEPARTMENT OF PUBLIC WORKS MAKES TO RESTORE WATER SERVICE THAT HAS BEEN INTERRUPTED DUE TO NON-PAYMENT.

#### Amendment #3

Page 5, Line 36- Page 6, Line 4

AFTER THE CUSTOMER SUBMITS ONE REQUEST FOR ADJUSTMENT, THE CUSTOMER SHALL BE ASSESSED A CHARGE OF THIRTY-FIVE DOLLARS FOR ANY ADDITIONAL REQUESTS FOR ADJUSTMENT THAT THE CUSTOMER SUBMITS. IF THE DEPARTMENT OF FINANCE DETERMINES THAT AN ERROR HAS OCCURRED, THE THIRTY-FIVE DOLLAR CHARGE SHALL BE REFUNDED TO THE CUSTOMER. ADJUSTMENTS THAT ARE DETERMINED TO BE ERRONEOUS SHALL NOT COUNT TOWARDS THE ONE ADJUSTMENT REQUEST WITHOUT CHARGE ALLOWED PER CUSTOMER.