

**Ordinance 10-16
Water Service Billing Adjustments**

Environmental Matters Committee Proposed Amendments

Amendment No. 1

Page 2, line 1, before “B” insert:

1. THE ADMINISTRATIVE SEWER AND WATER ADJUSTMENT CRITERIA SHALL BE AS FOLLOWS:
 - A) THE CUSTOMER MUST FIRST FILE A PROTEST WITHIN 30 DAYS OF THE BILLING DATE;
 - B) THE FINANCE DIRECTOR MAY GRANT AN ADJUSTMENT IN THE FOLLOWING SITUATIONS:
 - (i) WHERE THE EXCESS USAGE IS DUE TO A PROBLEM IN THE CITY’S WATER METER OR PIPING, AN ADJUSTMENT WILL BE MADE, AND THE WATER BILL WILL BE BASED ON THE AVERAGE QUARTERLY WATER USAGE OF THE EIGHT (8) PREVIOUS QUARTERS.
 - (ii) WHERE THERE WAS A PREVIOUSLY UNKNOWN PLUMBING DEFECT AND THE PROPERTY OWNER HAS PROVIDED NOTICE TO THE CITY THAT THE REPAIRS HAVE SINCE BEEN MADE, THE PROPERTY OWNER WILL BE LIABLE FOR PAYMENT OF WATER USAGE UP TO THREE (3) TIMES THE AVERAGE QUARTERLY WATER USAGE OF THE EIGHT (8) PREVIOUS QUARTERS.
 - (iii) WHERE THE CAUSE OF THE HIGH WATER USAGE IS UNKNOWN, THE PROPERTY OWNER WILL BE LIABLE FOR PAYMENT OF WATER USAGE UP TO FIVE (5) TIMES THE AVERAGE QUARTERLY WATER USAGE OF THE EIGHT (8) PREVIOUS QUARTERS.
 - C) ADJUSTMENTS MADE UNDER SUB-PARAGRAPHS (ii) AND (iii) ABOVE WILL BE MADE FOR A PARTICULAR PROPERTY ADDRESS ONLY ONCE EVERY 5 YEARS. NO ADDITIONAL WATER ADJUSTMENTS WILL BE MADE FOR SUBSEQUENT HIGH WATER USAGE DURING THE 5-YEAR PERIOD (OTHER THAN ADJUSTMENTS THAT MIGHT BE MADE AS A RESULT OF PROBLEMS IN THE CITY’S WATER METER OR PIPING).

Amendment No. 2

Reject all remaining code changes on page 2, from line 9 through line 41.

