

# ***Human Services Transition Team***

*Mayor Michael John Pantelides, 2014 Citizen Advisory Transition Team*

**EXECUTIVE COMMITTEE MEMBERS:**

Bob Burdon		
Rick Morgan		
Vienna Laurendi		
Leslie Stanton		

**LEGAL & ADMINISTRATIVE ASSISTANCE PROVIDED BY:**

Jacalyn Bierman		
Ashley Leonard, Esq.		

**COMMITTEE CHAIR: Amalie E. Brandenburg**

COMMITTEE CO-CHAIR:

Pam Jordan

### Timeline Key

ONGOING	Continuation of existing activity.
IMMEDIATE	Commencement within 3 months.
SHORT-TERM	Commencement within 3-12 months.
MEDIUM-TERM	Commencement within 1-2 years.
LONG-TERM	Commencement after 2 years.

### Abbreviations Used

AAC	Anne Arundel County, Maryland
ADA	Americans with Disabilities Act
ADOT	Annapolis Department of Transportation
DoAD	AAC Department of Aging & Disabilities
HACA	Housing Authority of the City of Annapolis
RecParks	City Recreation and Parks Department

# **HUMAN SERVICES**

## **ISSUES 1-7**

## HUMAN SERVICES: ISSUE 1

*There are three locations providing DoAD services in the City: the Annapolis Senior Center, the Morris Blum Nutrition Site, and Bay Forest Housing.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. Enhance visibility and outreach in the City for the benefit of City residents.	Mayor	Immediate
2. Enhance City participation in relevant Pip Moyer Community Center events to introduce City residents to gateway services for older adults, adults with disabilities, and caregivers.	RecParks Director	Immediate
3. Evaluate efficiencies in transportation services that may be duplicated by DoAD and City transit.	ADOT Director	Immediate

## HUMAN SERVICES: ISSUE 1, CONTINUED

*There are three locations providing DoAD services in the City: the Annapolis Senior Center, the Morris Blum Nutrition Site, and Bay Forest Housing.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
4. Evaluate City and DoAD resources that are dedicated to servicing these individuals to create efficiencies and opportunities (e.g. Annapolis Senior Center).	City Manager	Immediate



## HUMAN SERVICES: ISSUE 2

*The Area Agency of Aging Advisory Council, appointed by the AAC Executive, makes recommendations on aging issues, budgets and an annual area plan.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. Residents of the City, usually recommended through the Annapolis Senior Center, should continue to maintain a presence on the Area Agency of Aging Advisory Council.	Mayor	Ongoing

### HUMAN SERVICES: ISSUE 3

*The Commission of Disability Issues, codified in AAC in the 1990's, makes recommendations to the AAC Executive that enhance the lives of individuals with disabilities.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. City staff and residents should continue a strong representation on the Commission of Disability Issues, including participation in outreach events.	Mayor	Ongoing

## HUMAN SERVICES: ISSUE 4

*The ARC of Central Chesapeake assists individuals with developmental and intellectual disabilities, but City properties are generally too expensive for them to buy which creates a barrier to inclusiveness of City residents.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. Explore ways to support diversity within the City through affordable housing for individuals with disabilities.	Mayor	Ongoing
2. Create an informational partnership with the ARC of Center Chesapeake to learn about housing and outreach opportunities.	Mayor	Ongoing

## HUMAN SERVICES: ISSUE 5

*ADA requires governments with fifty or more employees to retain an ADA Coordinator to ensure access to government services, act as liaison with the community, and act as a resource for government human resources and personnel.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. Active participation in AAC's Commission of Disability Issues is encouraged.	Mayor	Ongoing
2. Employ an ADA Coordinator with authority and judgment to operate at a senior staff level.	City Manager	Immediate
3. Reinforce with employees the importance of serving individuals with disabilities by reducing and eliminating barriers to public services (e.g. MD Relay 7-1-1).	City Manager	Immediate

## HUMAN SERVICES: ISSUE 5, CONTINUED

*ADA requires governments with fifty or more employees to retain an ADA Coordinator to ensure access to government services, act as liaison with the community, and act as a resource for government human resources/personnel.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
4. ADA Coordinator should identify required documents from 1990-93 Title II Transition.	ADA Coordinator	Short-Term
5. ADA Coordinator to evaluate City facilities, programs and practices for compliance.	ADA Coordinator	Short-Term
6. ADA Coordinator should become embedded in local business community.	ADA Coordinator	Short-Term
7. ADA Coordinator should develop a training program for City employees.	ADA Coordinator	Short-Term

## HUMAN SERVICES: ISSUE 6

*The Healthy Anne Arundel Coalition identified mental health as one of its top issues almost two years ago, and mental health is a priority under the Affordable Care Act.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. It is recommended that the Mayor's Office and the City continue to play an active role and have a strong presence on Healthy Anne Arundel Coalition.	Mayor	Ongoing
2. Actively participate in Healthy Anne Arundel Coalition's changes and solutions to address the co-occurring disorders of mental health and substance abuse.	Mayor	Ongoing

## HUMAN SERVICES: ISSUE 7

*Homelessness still needs be addressed in the City, in addition to those private and nonprofit organizations that provide shelters.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
1. Continue to work with HACA to develop single room occupancy options, and continue programs for mental illness and substance abuse support services.	Mayor	Ongoing
2. Continue to support Homeless Resource Day where providers are able to offer services and support to the homeless.	Mayor	Ongoing
3. Consider developing an "Outreach Worker" position to develop relationships with the homeless and to offer services.	City Manager	Immediate

## HUMAN SERVICES: ISSUE 7, CONTINUED

*Homelessness still needs be addressed in the City, in addition to those private and nonprofit organizations that provide shelters.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
4. Host a focus group at City level to meet quarterly and include homeless individuals, AAC Public Schools, AAC Department of Social Services, AAC Department of Health, ADOT, and HACA.	Mayor	Immediate
5. Explore option of developing a partnership with the Covenant House for homeless youth.	Mayor	Short-Term
6. Request AAC Public Schools to join their homeless data with the AAC Homeless Management Information System.	Mayor	Short-Term



## HUMAN SERVICES: ISSUE 7, CONTINUED

*Homelessness still needs be addressed in the City, in addition to those private and nonprofit organizations that provide shelters.*

<u>RECOMMENDATIONS</u>	<u>RESPONSIBLE PARTY</u>	<u>TIMELINE</u>
7. Consider opening a homeless day center (ex: Glen Burnie's Arundel House of Hope) to provide: daytime shelter; hospitality, professional and case management services; assistance with housing searches; referrals for mental health, rehab/detox, jobs, and legal aid.	Mayor	Short-Term