

FY24 Performance Measure	FY24 Performance Measure Goal
Number of Hours of Training of Personnel	Firefighter Safety - Enhance Firefighters health, safety and survival.
Cancer Awareness and Prevention - Number of active cases of cancer in current fire personnel.	Firefighter Safety - Enhance Firefighters health, safety and survival.
Number of Vehicular Accidents while driving City owned vehicles	Firefighter Safety - Enhance Firefighters health, safety and survival.
Number of Worker's Compensation Claims	Firefighter Safety - Enhance Firefighters health, safety and survival.
Maintain our ISO 1 National Rating	Provide a safe environment for the community
Number of complaints and thank yous received from citizens	Provide a safe environment for the community
Time for 1st Arriving Unit on Scene (NFPA Standard is 4:00 minutes)	Provide a safe environment for the community
Time for ALS on Scene (NFPA Standard is 8:00 minutes)	Provide a safe environment for the community
Time for 1st Alarm Assignment on Scene (15 personnel) (NFPA Standard is 8:00 minutes)	Provide a safe environment for the community
Number of personnel not working assigned duties. "Soft Openings".	Maintain minimum staffing of Operations of Fire Department
Number of ALS personnel on four operations shifts.	Maintain minimum staffing of Operations of Fire Department
Number of Public Education classes taught. Include the number of citizens trained, the type of training and if it was in English or Spanish.	Provide Community Outreach Programs
Number of patients transported to alternate destinations.	Continue to Develop Mobile Health Integrative Program
Number of patients treated with telehealth.	Continue to Develop Mobile Health Integrative Program