

1 **..Title**

2 **Noah Hillman Garage Parking Concession Agreement** – For the purpose of starting an  
3 investigation into problems with the Noah Hillman Garage parking contractor and finding  
4 solutions to eliminate the overly complicated parking fee payment system that's  
5 discouraging the use of the parking garage.

6 **..Body**

7  
8 **CITY COUNCIL OF THE**  
9 **City of Annapolis**

10  
11 **Resolution 54-23**

12  
13 **Introduced by: Alderwoman Tierney**

14 **Co-sponsored by: Ald. O'Neill**

15  
16 **A RESOLUTION** concerning

17  
18 **Noah Hillman Garage Parking Concession Agreement**

19  
20 **FOR** the purpose of starting an investigation into problems with the Noah Hillman  
21 Garage parking contractor and finding solutions to eliminate the overly  
22 complicated parking fee payment system that's discouraging the use of the  
23 parking garage.

24  
25 **WHEREAS,** The Noah Hillman Garage parking facility is a crucial component of our  
26 city's infrastructure and was entrusted to a public-private partnership to  
27 ensure ease of access and convenience for residents, visitors and businesses  
28 alike.

29  
30 **WHEREAS,** On February 28, 2022, the Annapolis City Council approved R-9-22,  
31 supporting Annapolis Mobility and Resilience Partners, LLC (AMRP) to  
32 finance, design, build, operate, and maintain Noah Hillman Garage, and as  
33 a result, Premium Parking Service, LLC, was contracted to collect parking  
34 fees.

35  
36 **WHEREAS,** Premium Parking Service, LLC, has failed to deliver on a fundamental  
37 aspect of its responsibility -- to provide an efficient means for users to pay  
38 for parking -- and this deficiency is hindering the overall functionality and  
39 accessibility of the garage, creating unnecessary inconveniences and  
40 dissatisfaction among the public.

41  
42 **WHEREAS,** The citizens of Annapolis deserve a parking facility that operates seamlessly  
43 and contributes positively to the urban experience, however, Premium

**Explanation:**

~~Strikethrough~~ indicates matter stricken from existing law.

Underlining & black indicate copyediting or reformatting of existing law

Underlining & red indicate new matter added to the code.

1 Parking Service, LLC, has implemented a system that is deterring visitors  
2 and residents from using Noah Hillman Garage.

3  
4 **WHEREAS,** To address this pressing issue and restore the intended efficiency and  
5 effectiveness of this partnership, the City Council urges a thorough  
6 investigation with scrutiny on the implementation and management of the  
7 payment system in the Noah Hillman Garage.

8  
9 **NOW, THEREFORE,**

10 **BE IT RESOLVED BY THE ANNAPOLIS CITY COUNCIL** that:

- 11 1. The Council desires a review of the Noah Hillman Garage concession agreement  
12 and its execution to determine the ability of the City to change the parking  
13 contractor; and
- 14 2. The City Council requests that the Finance Committee lead a fact-finding  
15 investigation with the participation of representatives of the public-private  
16 partnership companies to comprehend the full scope of the issue and devise  
17 practical solutions to resolve it and that the fact-finding be done with transparency  
18 and impartiality; and
- 19 3. The investigation should end 90 days after adoption of this resolution with a report  
20 on the underlying reasons for the failure to provide a user-friendly payment solution  
21 and recommending necessary measures to rectify the situation promptly.

22  
23 **AND BE IT FINALLY RESOLVED BY THE ANNAPOLIS CITY COUNCIL** that  
24 this resolution shall take effect upon passage.

**Explanation:**

~~Strikethrough~~ indicates matter stricken from existing law.  
Underlining & black indicate copyediting or reformatting of existing law  
Underlining & red indicate new matter added to the code.